



Pre-Requisites for Good Server Installation on Exchange

Company / Organisation Information

Company Details (where Good Server is to be installed):	
Company Name:	
Customer GFE Administrator	
Name:	
Email Address:	
Phone Number	
Customer Network Administrator for Good Server Installation:	
Name:	
Email Address:	
Phone Number:	
Customer Firewall Administrator:	
Name:	
Email Address:	
Phone Number:	
Customer Exchange Administrator:	
Name:	
Email Address:	
Phone Number:	

Good For Enterprise- Exchange Pre-Installation Checklist



Good Server Software and Equipment

Please confirm that you have downloaded the relevant software and equipment*.		
Good Server Software from www.good.com/downloads .	Good Server Version	<input type="checkbox"/>
Data enabled SIM cards from your Network		<input type="checkbox"/>
Please check the license keys using the Good Monitoring Portal GMP account www.good.com/gmp . Details of the account will have been received by the company IT Admin upon completion of an order or request for a trial.		<input type="checkbox"/>
Device Operating Systems:		
Please list target operating systems to be tested during POC		<input type="checkbox"/>
Operating System	Operating System	Operating System

Hardware Requirements:

<p>Make sure that your server meets the minimum hardware requirements for Good Server</p> <p>(200 User Spec)</p> <p>Pentium 4 / 2.4 GHz CPU or higher</p> <p>2 GB RAM , 40 GB HDD</p> <p>100 / 1000 Ethernet Card</p> <p>1.5MB memory and 40MB free disk space/additional user</p> <p>You are able to find more information about the requirements inside of the Good Quick Installation Guide</p>	<input type="checkbox"/>
Ensure that the host machines' time and date are set to your network's correct time and date.	<input type="checkbox"/>
VMWare? - Version	<input type="checkbox"/>

Firewall Requirements

<p>Configure your firewall to allow outbound-initiated bi-directional (established) TCP traffic on port 443 and Port 80 from the GFE Server computer</p> <p>It should be possible to reach:</p> <ul style="list-style-type: none"> • https://xml29.good.com • https://xml28.good.com <p>If this is restricted please see Good Quick Installation Guide</p>	<input type="checkbox"/>
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Proxy

Type of Proxy in use	<input type="checkbox"/>
If BlueCoat no deep level packet inspection of SSL traffic from Good Server	<input type="checkbox"/>
If Bluecoat please use proxy service level account and not DOMAIN\USER authentication	<input type="checkbox"/>
The GoodAdmin user/password must not contain ':','@','/' characters	<input type="checkbox"/>

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Server Requirements and Settings:

Windows Server: Please select which server OS is running on the Good host

Windows 2003 SP2 32 bit	<input type="checkbox"/>
Windows 2008 64 - bit	<input type="checkbox"/>
Windows Firewall disabled	<input type="checkbox"/>
Virus scanner disabled during installation	<input type="checkbox"/>

Exchange:

For native Microsoft 2003 environments and mixed Microsoft Exchange 2003/2007 environments, Exchange System Manager 2003 with Service Pack 2 is required	<input type="checkbox"/>
For Microsoft Exchange 2007 or 2010 only environments, MAPI/CDO Download from Microsoft is required	<input type="checkbox"/>

SQL: Please select which SQL setup you will be using

SQL 2005 Express installation Verify that SQL Express is not installed on the server	<input type="checkbox"/>
Remote SQL 2005 / SQL 2005 Cluster Verify that Good Admin account owns dbcreator permissions	<input type="checkbox"/>
Remote SQL 2008 / SQL 2008 Cluster Verify that Good Admin account owns dbcreator permissions	<input type="checkbox"/>
Database Authentication: SQL Authentication	<input type="checkbox"/>
AD Authentication	<input type="checkbox"/>
30KB/User SQL Space required	<input type="checkbox"/>

Accounts:

DomainUser: GoodAdmin with Mailbox	<input type="checkbox"/>
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Permissions

GoodAdmin on Good Servers <ul style="list-style-type: none"> • Backup Files and Directories • Allow logon locally 	<ul style="list-style-type: none"> • Profile System Performance • Restore Files and Directories 	<input type="checkbox"/>
GoodAdmin on Exchange 2007 RUN: Get-OrganizationConfig Add-AdPermission -user GoodAdmin -accessRights GenericRead -extendedrights "Read metabase properties","Create named properties in the information store","View information store status","Administer information store","Receive as","Send as"		<input type="checkbox"/>
GoodAdmin on Exchange 2003 Apply to Security TAB in ESM 2003 <ul style="list-style-type: none"> • Read • List Contents • Read Properties • Read Metabase Properties • Receive As • Send As 	<ul style="list-style-type: none"> • Execute • Read Permissions • Create Named Properties • Administer Information Store • Create Named Properties in Information Store • View Information Store Status 	<input type="checkbox"/>
Confirm steps follows in KB article 17958 to set Send As permission		<input type="checkbox"/>