

# **Good for Enterprise – Windows Phone v1.2 (Service Release) Release Notes**

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Windows Phone Release v1.2 (Service Release) .....	1
Windows Phone Release v1.1 .....	1
Known Issues In This Release .....	1
Receiving Push Notifications on the WP Device .....	2
Contacts Synchronization .....	2
Zune Desktop Software .....	2
Aging Policy and Memory Footprint .....	2
Attachment Support .....	3
Device Type and OS Version Support .....	3
Server Software Requirements .....	3

## **Windows Phone Release v1.2 (Service Release)**

Windows Phone v1.2 includes stability enhancements.

## **Windows Phone Release v1.1**

**Good for Enterprise v1.1 for Windows Phone** is available for download from Windows Phone Marketplace and supports Microsoft Exchange.

## **Known Issues In This Release**

<b>Issue ID</b>	<b>Component</b>	<b>Description</b>
DE847	App	It will take a few extra seconds before Good is able to synchronize properly after turning off airplane mode.
DE1432	UX	Input fields are hard to access when onscreen keyboard is shown; need to tap back button to dismiss keyboard.
DE1490	UX	The out of office/signature/send comments to the organizer pages are not displayed properly.
DE1802	Sync	May have issue synchronizing data after disconnecting from Zune.
DE1832	Performance	It will take longer to launch Good after initial provisioning if user has a large set of email, calendar and contact items.
DE1959	UX	Scrollbar is not available in email detail view due to platform limitation.
DE2117	UX	If the email body has big characters, they may overlap with each other on device.

DE2118	UX	If an HTML email has some text under which a picture is shown as background, the picture will overlap the text on device.
DE2180	UX	Large embedded images cannot adapt the screen boundary accurately.
DE2285	Performance	Performance of the app is affected when aging process is occurring.
DE2518	Performance	If the Good app is relaunched quickly, it may crash.
	UX	Digitally signed emails are not indicated as signed in email list or detail views.
	Email	Attachment file support is limited to png, gif, and jpg files. Office and PDF file types are not supported
	Calendar	Creating a meeting invite on device is not supported

### ***Receiving Push Notifications on the WP Device***

To receive push notifications on the WP devices, apply the following registry update on the Good Messaging Server host and restart the server:

```
[HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\GoodLinkServer\parameters\pushmanager]
"genericpush"="1"
```

### ***Contacts Synchronization***

For Windows Phone, syncing with native contacts is not supported. The Good Mobile Control policy setting that allows syncing with native contacts, when enabled, has no effect; however, **disabling this setting will disable Good Contacts syncing on the device.**

### ***Zune Desktop Software***

Synchronization with the Good Network Operation Center will not work reliably if the Windows Phone device is connected to Zune desktop software via USB.

### ***Aging Policy and Memory Footprint***

Good client currently limits the email storage to 1400 messages total in all folders.

If free space in the database is less than 200 KB, Good removes older emails from folders in the order shown below. If over 1400 emails, Good removes older emails until below 1400 emails.

- 1) Deleted items
- 2) Sent items
- 3) Folders under the inbox
- 4) Inbox

Initial OTA provisioning provides:

- Last 100 emails in inbox, sent and deleted items folders. For emails over 3 days old, headers only. Manually subscribed sub-folders under the Inbox behave the same.
- Calendar for 1 week in the past, and everything going forward, including all recurring meetings
- All contacts (tested up to 3500 contacts)

Total memory footprint:

Application: 21.8 MB (may increase with pending release)

Runtime footprint: Up to 100 MB, depending upon user mailbox data

### ***Attachment Support***

This release supports the following file types for download: jpg, gif, png. A “The attachment format is not supported” message is displayed on the device if the user attempts to download an unsupported file type.

### ***Device Type and OS Version Support***

Mango 7.5 is supported.

For a full list of supported handhelds you can visit here: <http://www.good.com/support/devices-supported.php>.

### ***Server Software Requirements***

For the most updated policy support for Windows Phone, please upgrade to the latest server software:

Recommended server software for Exchange (current version):

Good Mobile Messaging (GMM) 6.4.1

Good Mobile Control (GMC) 1.3.5