



Open Your Possibilities™

Good Device Support

A Broad Range of Devices that Your Users Want



At Good Technology, we understand that enterprises have a broad range of mobile workers with different mobile device requirements. From the executive and field sales road warriors to the corridor warriors on campus-like environments, we support a range of enterprise-class devices across platforms such as Windows Mobile, Symbian S60, iPhone OS X[†], and Palm from manufacturers such as Apple, HTC, Nokia, Motorola, Palm and Samsung.

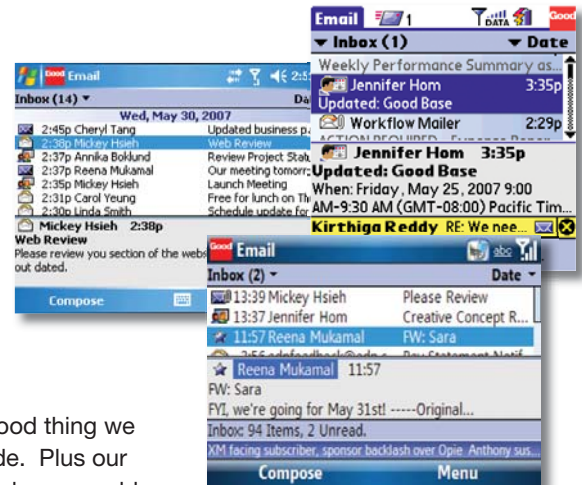
A Consistent User Experience

Good for Enterprise™ is optimized for use on supported handhelds and smartphones. Common tasks such as composing e-mail, looking up contacts, scheduling meetings or maintaining a seamless connection to other enterprise applications* are just clicks away. Plus the experience and functionality of Good Mobile Messaging is the same across supported devices, ensuring users get up and running quickly with little or no IT intervention.

Global Coverage

Your mobile workers are located around the world. Good thing we offer device support on a number of carriers, worldwide. Plus our Global Connect technology enables your mobile users to connect to virtually any carrier worldwide. Today, we have users running Good on over 250 carriers in over 100 countries.

Supported Device Manufacturers



*Mobile application access available for Windows Mobile only.

†Security and device management support for the iPhone is planned for Q2 09.



Support for the devices your users want

Good offers two levels of device support: certified and registered. Both the certified and registered statuses apply to a particular device/carrier/country/Good version combination.

Certified Devices Support

Certified devices have been officially tested by Good Technology QA (Good QA) for a particular release of Good Mobile Messaging. Certified devices are eligible for Good Technology's full technical support.

Registered Devices Support

Registered Devices have been verified based on actual customer usage or basic internal testing of the device on a particular release of Good Mobile Messaging on a specific carrier in a specific country. Registered devices are supported primarily by the Good Device Forum, a user-driven online discussion forum, and are eligible for level one technical support, which consists of common usage questions, workarounds for known issues and first level troubleshooting.

Good Technology will provide Good for Enterprise software updates for a device for at least 12 months after the first supported release. Please note that new operating system (O/S) version or new carrier on the device does not reset the maintenance period. Technical support for a device will last for at least 12 months after the last supported release.

As Good Technology frequently adds support for new handhelds, please visit www.good.com for the latest supported devices.

Good Stats	
Number of countries with Good users	100+
Number of carriers with Good users	250+
Number of supported device/carrier combinations	400+
Number of enterprise customers	9,000+

Supported Mobile Operating Systems
iPhone OS X*
Palm
Symbian Series 60
Windows Mobile 5 Smartphone
Windows Mobile 5 Pocket PC
Windows Mobile 6 and 6.1 Standard

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