

Good Mobile Messaging™ Server Version 6.0.3 Good Mobile Control™ Server 1.0.3 for Microsoft Windows Exchange

Release Notes

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Overview

This release of Good Messaging™ includes software for Good Mobile Control 1.0.3.160 and Good Messaging Server 6.0.3.50. For a complete list of handhelds that are compatible with this server software, and additional details and known issues about a specific device/ROM/carrier combination, refer to the Good Monitoring Portal | Supported Devices (www.good.com/gmp). The Portal also lists which handhelds are covered by Good's Technical Support.

The following Microsoft Exchange versions are supported:

- Microsoft Exchange 2003
- Microsoft Exchange 2007 SP3 and prior

Upgrade GMM and GMC Servers at the same time to avoid compatibility issues.

Note: Support for Exchange 2000 has been discontinued for versions later than 6.0.0. Support for Exchange 5.5 has been discontinued for versions later than 4.9.2 and for Microsoft Small Business server for versions later than 4.9.1. If you are a Microsoft SBS customer or are running Exchange 5.5, a separate communication regarding this change has been sent to you from the Good product management support team.

Note: Version 6.0.3 of Good Mobile Messaging Server supports all previous versions of Good Mobile Messaging Client beginning with 4.9.3. Version 6.0.3 of Good Mobile Messaging Client supports the two previous versions of Good Mobile Messaging Server (6.0.0 and 6.0.1).

(http://www.good.com/corp/int_support.php?id=502&pid=497).

In the following "Notes" sections, the listed issues have not been sufficiently resolved in this release and will be addressed in a future release. The issues are identified by component and a brief description is given. A workaround is provided if it is available. For more information, contact your Good representative.

Good Mobile Control = GMC
Good Messaging Server = GS
Good Messaging Client = GC

GS/GC = If an issue originates in the server but manifests itself in the client, this acronym is used.

New in Good Mobile Messaging 6.0.3.50/Control Version 1.0.3.160

- A “gdbdrecovery” tool is now included in the GMM installer. This tool can now read the cache directory from the registry and does not require admin input.
- Numerous open issues resolved.

New in Good Mobile Control Version 1.0.3.97

- Resolves SQL errors caused by the emf_init_enum.sql file not getting updated. (67224)

New in Good Mobile Control Version 1.0.3.95

- iPhone Management support for iOS 4 (requires Good for Enterprise – iPhone v1.6 or later)

New in Good Mobile Messaging Version 6.0.3.46/Good Mobile Control 1.0.3.93

- New iPhone configuration feature allows you to set policies that utilize iPhone configuration profiles
- Compliance Manager iPhone support
- Self Service. The Good admin can now permit end users to perform the following tasks by logging in to the GMC console:
 - Add a handheld
 - Delete a handheld
 - Regenerate the OTA PIN
 - Remote wipe

Issues Resolved in GMM Server 6.0.3.50/GMC 1.0.3.160

Component	Issue	Tracker
GMM	Stall issues when users were flow controlled.	70701
GMM	SQL errors caused by the emf_init_enum.sql file not getting updated.	67224
GMM	Server time-bombing when fetching free/busy data from Microsoft Exchange server.	68411
GMM	Issues with creating goodlinkdb tables when a non standard port was used for communication with a remote SQL Server	66974, 70081
GMM	Updated open SSL libraries to version to 0.9.8o.	70186
GMC	If an iPhone policy is modified such that a configuration profile is no longer required on the device, the Good Messaging application on the device must receive and process the change for it to take effect. If the application is not running and the user deletes the profile, when the application starts up again, it will prompt for the profile. The user can then wait ten minutes or so, exit Good Messaging, and run it again. The profile will no longer be required.	70193
GMC	Issues with GMC support for SQL Server authentication.	
GMM	UserConfig now persisting temp unlock key to top-level cache when the key changes.	70811

Open Issues in Release GMM Server 6.0.3.50/ GMC 1.0.3.160

Component	Issue	Tracker
GMC	On a Windows 2000 host, GMC will not start after installation.	72474
GMC	iPhone VPN certificates requiring a password, imported in previous releases, must be imported again in this release, using Settings/Certificates.	71689
GMC	VPN configuration using a combination of IPSEC Shared Secret and Hybrid Authentication settings is not supported.	71520

Open Issues in Release GMC 1.0.3.93/GMM Server 6.0.3.46

Component	Issue	Tracker
GMC	If you run a consistency check from the Settings tab in GMC and the check returns a failure, then the GMC UI is redirected to a reconciliation page for the errors, and GMC will not be accessible by any user until the GMC server is restarted.	
GC	[HTC Tilt2] Text prediction is not disabled. In the PIN input fields, the PIN entered earlier is remembered by system.	67600
GMC	[iPhone] Updating a policy to disable iPhone configuration will have no effect. Workaround: To cause the policy change to take effect for a particular iPhone, select that device on the Handhelds tab and from the Actions pulldown, select Regenerate Provisioning PIN. To cause the policy change to take effect for all iPhones to which the policy has been applied, change one of the policy's Provisioning settings, click Save, then change it back and click Save again.	70211
GMC	[IE7] The Compliance Manager failure action "Force application download" should not be displayed as disabled for the iPhone platform.	69919
GC	If an iPhone fails a Compliance Manager rule and the failure action is set to exit the Good application, fixing the problem that caused the failure will not allow reentry to Good. The Good application must be reinstalled on the iPhone.	70192
GC	iPhone Management features are not supported with OS 3.0 and earlier.	66287
GMC	Compliance Manager incorrectly allows a rule to be saved even if it contains no settings to be verified.	70210
GMC	The GMC Handhelds page may show more than one row for the same device.	70309
GMC	Good Mobile Control Lock settings of 30 and 45 minutes are not handled correctly on the iPhone device.	70492

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