

**Good Mobile Messaging™ Server Version 6.0.3
Good Mobile Control™ Server 1.0.3
for Microsoft Windows Exchange**

Reverting to Good Messaging Version 6.0.0/1.0.0

Updated 01/07/10

Overview..... 1
Reverting to Good Mobile Control/Good Messaging Server Version 1.0.1/6.0.1..... 1

Overview

This note documents the steps to take to downgrade from Good Messaging Server Version 6.0.3 to Good Messaging Server Version 6.0.1 and from Good Mobile Control Server 1.0.3 to 1.0.1. In some cases, administrators will prefer to upgrade their Servers to Version 6.0.3/1.0.3 while maintaining a strategy that allows them to revert to their current Server version smoothly in the event that difficulties are encountered.

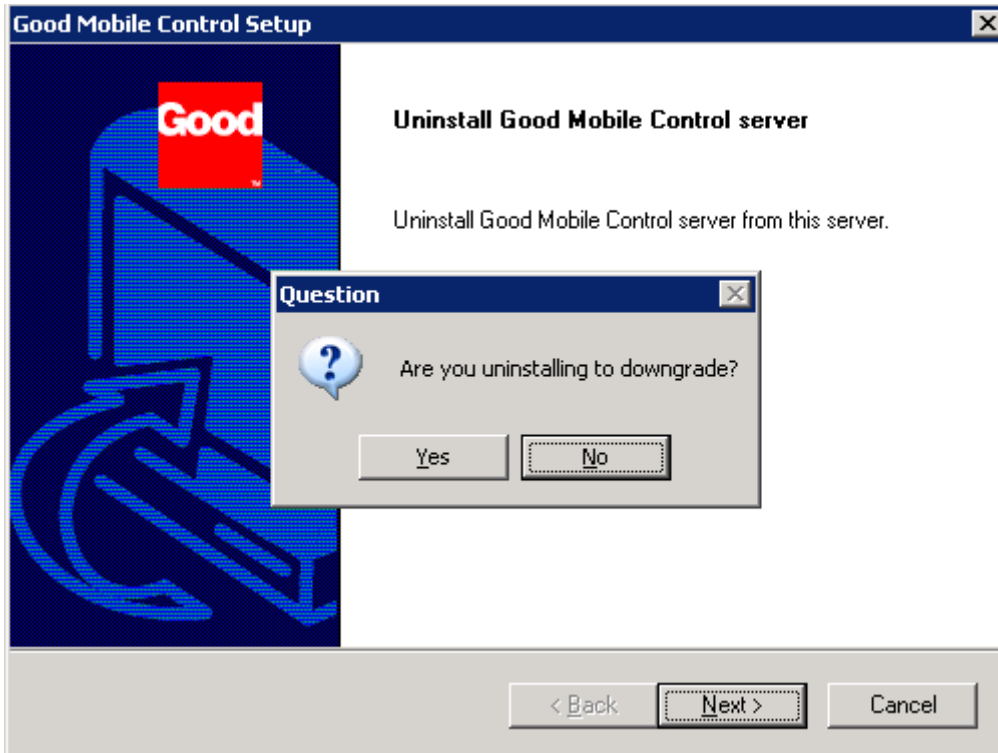
Notes:

1. When a Good Messaging 6.0.0 Server is upgraded to Good Messaging 6.0.3 and then downgraded back to the older version again, handhelds running Good Messaging 6.0.1 that were set up for the first time under the 6.0.3 server will have to have the older software version re-installed on them.
2. Downgrading to a GoodLink Messaging Server version prior to 6.0.0 is described in a second, "migration," note.

The procedures described in this note for server downgrade are not recommended for general use. Client downgrades are not recommended and not supported.

Reverting to Good Mobile Control/Good Messaging Server Version 1.0.1/6.0.1

1. Uninstall Good Messaging Server version 6.0.3, using the "Typical" uninstall option.
2. Uninstall Good Mobile Control version 1.0.3. While uninstalling GMC, select "Yes" button on "Do you wish to downgrade" dialog.



Note: We recommend that you uninstall GMC with the same account used to install it.

3. Re-install Good Messaging 6.0.1 Server.
4. Re-install Good Mobile Control server 1.0.1 with the same GoodAdmin service account for both Good Mobile Messaging Server and Good Mobile Control Server, unless you plan to continue using the ActiveSync iPhone support feature. In this case you'll need to continue using a different GoodAdmin.

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