

Good Mobile Messaging Server 5.0.4/Client 5.0.5 for IBM Lotus Domino Reverting to Good Messaging Server Version 5.0.2 and 5.0.3

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Overview

This note documents the steps to take to downgrade from Good Messaging Server Version 5.0.4 to Good Messaging Server Version 5.0.2 and 5.0.3. In some cases, administrators will prefer to upgrade Good Messaging Server to Version 5.0.4 while maintaining a strategy that allows them to revert to their current Server version smoothly in the event that difficulties are encountered. In some cases, client reversion might also be desired.

Notes:

1. Before performing the uninstall or install, the Domino server on which Good Messaging Server runs should be shut down; this should stop the Good Messaging services. You need to verify that the Good Management and Good Messaging services have stopped, using Microsoft Windows service control.
2. When a Good Messaging 5.0.0 or 5.0.2 Server is upgraded to Good Messaging 5.0.4 and then downgraded back to the older version again, handhelds running Good Messaging 5.0.4 that were set up for the first time under the 5.0.4 server will have to have the older software version re-installed on them.

The procedures described in this note for server downgrade are not recommended for general use. Client downgrades are not recommended and not supported.

Reverting to Good Messaging Server Version 5.0.2 or 5.0.3

To revert to an earlier version, simply uninstall the Version 5.0.4 Good Messaging Server and reinstall the earlier version, as described in the following procedure:

1. Uninstall Good Messaging Server version 5.0.4 using the "Typical" uninstall option.
2. Uninstall Good Management Server version 5.0.4
3. Uninstall Good Management Console version 5.0.4 (including any workstation installations).
4. Re-install Good Messaging Server version 5.0.2 or 5.0.3.
5. Re-install Good Management Server version 5.0.2 or 5.0.3.
6. Re-install Good Management Console version 5.0.2 or 5.0.3.

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