

Good for Enterprise™ Hosted Edition 6.3.2 for Microsoft Windows Exchange Release Notes

Updated 11/07/11

Overview	1
Prerequisites	1
Setting Up Good Mobile Messaging Hosted Edition (Hosted Exchange 2003)	1
Setting Up Good Mobile Messaging Hosted Edition (Hosted Exchange 2007)	2
Managing and Maintaining Good Messaging Hosted Edition Servers	3

Overview

This Version 6.3.1 release of Good for Enterprise™ Hosted Edition includes software for Good Mobile Control 1.3.1, Good Messaging Hosted Edition Server 6.3.1, and Good Messaging Clients for supported wireless handhelds.

Hosting is supported for Microsoft Hosted Exchange 2003 and Microsoft Hosted Exchange 2007. Microsoft Outlook 2007 is also supported. Good Messaging Hosted Edition Server **is not supported** for Microsoft BPOS (Business Productivity Online Suite).

Prerequisites

This note assumes that your Exchange Servers are installed and configured correctly in a Microsoft Hosted Exchange environment. Refer to your Microsoft documentation on Hosted Exchange for more information.

1. For each provisioned user, the msExchQueryBaseDN attribute must be set to the Distinguished Name(DN) of the root OU representing the specific hosted company, or the DN of a specific address list. Good Messaging Hosted Edition Server uses the msExchQueryBaseDN property to determine which users to include in Address book lookups from a user's device. (Hosted Exchange 2003)
2. Good Messaging Hosted Edition supports a single domain environment. All Good Messaging provisioned users must belong to the same domain as the Good Messaging service account.
3. When assigning Send As rights to the GoodAdmin account, as explained in Knowledge Base article <http://www.good.com/faq/17540.html> and the Good Messaging Administrator's Guide, you'll need to repeat the procedure for each company's organizational unit.

Setting Up Good Mobile Messaging Hosted Edition (Hosted Exchange 2003)

1. **Important:** The *Good Mobile Messaging Administrator's Guide* states that Exchange permissions granted to the GoodAdmin service account will propagate to each child object by default if the Exchange permissions are applied at the root object of the Exchange Organization. This may not be true in hosted environments where permission propagation has been restricted. Therefore, when applying security permissions within Exchange, be sure specific Exchange permissions granted to the GoodAdmin service account have propagated to all objects under **All Global Address Lists** and **All Address Lists** under the recipients containers, to all **public folder root nodes for each company**, and to all **server, storage group, and mailbox store** objects within all administrative groups that will use Good Messaging services. If necessary, apply the

Exchange permissions listed in the *Good Mobile Messaging Administrator's Guide* explicitly for the GoodAdmin service account where there are discrepancies.

2. The GoodAdmin domain account must be delegated Read permissions at the root of the hosted Company's OU. To do this, launch Active Directory Users and Computers, right click the hosted company's root OU, choose properties, and grant read permissions to the GoodAdmin account. In addition, you must use the Delegation wizard to grant permission for the GoodAdmin account to view user specific Active Directory information. To do this, right click the hosted company's root OU and choose Delegate Control. Add the GoodAdmin domain account and then Delegate the Read all user information common task.
3. Install and set up Good Messaging Server, Good Mobile Control Server, and Good Messaging Client software as described in the *Good Mobile Messaging Administrator's Guide*.

Setting Up Good Mobile Messaging Hosted Edition (Hosted Exchange 2007)

Follow the instructions in "Assigning Exchange Permissions (Exchange 2007)" in Chapter 3, Preinstallation, of the *Good Mobile Messaging Administrator's Guide*. Then continue with the following steps:

1. Run the following command in the Exchange Management Shell to confirm that a default global address list is present:

```
get-globaladdresslist "default global address list"
```

If the list is not present, create it.

2. To add a necessary permission, run:

```
Get-GlobalAddressList | add-adpermission -user [GoodAdmin] -  
accessrights genericread,listchildren -extendedrights open-  
address-book
```

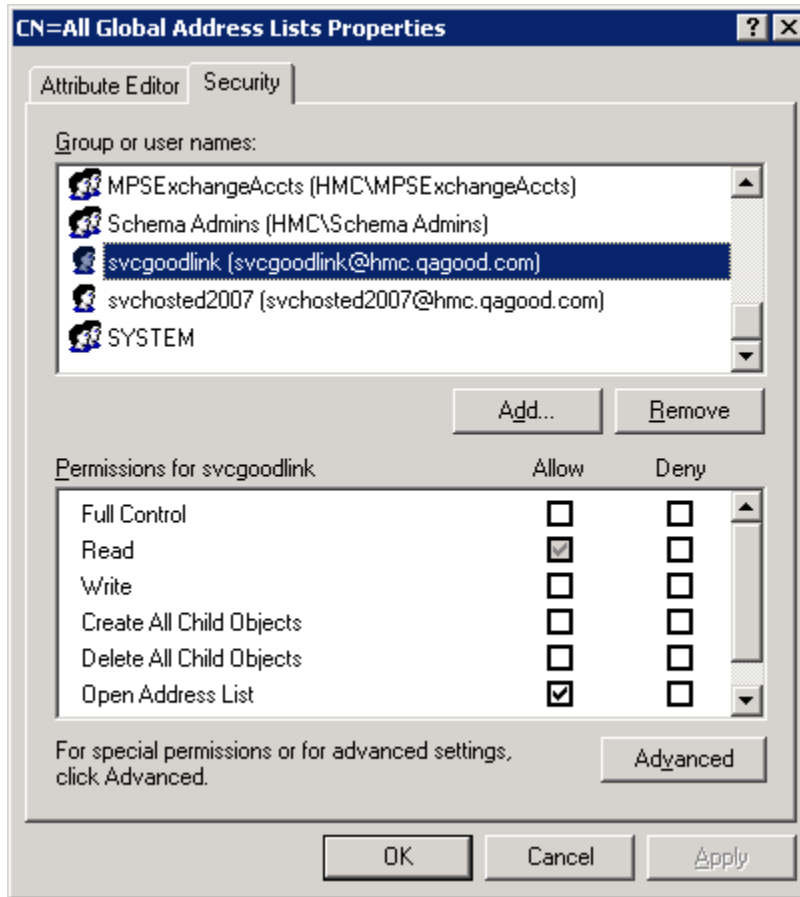
3. To confirm that the permission has been applied, log in to the host Exchange domain controller and run adsiedit.

4. In the ADSI Edit left-pane tree view, select:

```
Configuration/CN=configuration,DC=controller,DC=path,DC=path/CN=se  
rvices/CN=Microsoft Exchange/CN=HMC/CN=Address lists Container
```

The right panel will display the default address book "All Global Address Lists."

5. Right-click the security tab and confirm the presence of the GoodAdmin user, with the Read and Open Address List permissions checked.



Managing and Maintaining Good Messaging Hosted Edition Servers

Use the information provided in the *Good Mobile Messaging Administrator's Guide* to manage and maintain the Good Messaging installation.

©Good Technology, Inc., 2001-2011. All rights reserved. Good, Good Technology, the Good logo, Good Mobile Messaging, Good Mobile Intranet, Good Mobile Defense, Good Mobile Application Services, GoodLink Forms, GoodAccess, GoodControl, GoodLink Forms, GoodLink, and Powered by Good are trademarks of Good Technology, Inc. All other trademarks and service marks contained herein are the property of their respective owners. Good Technology, Inc., and its products are not related to, sponsored by, or affiliated with Research In Motion Limited. For information concerning other intellectual property rights of Good and others, go to www.good.com/legaldocs.